

Trouble shooting

Please note that the minimum requirements for *A Passion for Art* are:

- 486/25 MHz or better, SX or DX processor
- 8 MB or RAM
- 256 colors (preferably at 640x480 pixel resolution)
- Double speed CD-ROM drive or better
- 8 bit Windows compatible sound card and speakers
- Mouse
- Microsoft Windows 3.1.x or Windows for Workgroups 3.1.x

Software tips:

A Passion for Art may take 10 seconds or more to launch. For this reason, don't double click the icon a second time.

For optimal performance, your computer display should be set to 256 colors before running *A Passion for Art*. You can change this by running the Windows SETUP program and choosing "Change Systems Settings" under the "Options" menu. Your video card may have its own control panel such as the ATI Flexdesk+ control panel. If this is true, use it instead of the Windows SETUP program.

We recommend quitting all other programs in Windows, and turning off all screen savers before running *A Passion for Art*. This will free up as much memory as possible and ensure correct playback during the tours.

A Passion for Art requires at least a 6 MB Windows swap file, but works best with a swap file twice the size of your RAM (16 MB or more). If you need to adjust this, run the Enhanced applet inside the Windows Control Panel, and change the setting in the Virtual Memory option.

A Passion for Art will not run on computers using WATCHDOG, or any other software that write-protects the WINDOWS sub-directory. *A Passion for Art* will not create permanent files in your WINDOWS sub-directory, but it will create a temporary file called DIRDIB.DRV while running.

You may experience problems running *A Passion for Art* while running virus protection software such as Command Software System's F-Prot.

Hardware tips:

If you have an ATI Mach 64 Graphics Accelerator card, set DeviceBitmaps=OFF in the Windows SYSTEM.INI file [MACH] section after card software installation. Also choose Small font, 256 Color Palette On, and Dithering Control Off in the Advanced settings of the Flexdesk+ control panel in the ATI Desktop. Additionally, version 1.43 ATI Mach 64 drivers dated 12/5/94, are know to cause incorrect display of images while panning in zoomed paintings, and in the tour pans. Versions 1.11 or 1.1 of these drivers, dated 10/6/94 or earlier, don't have this problem.

If you don't hear sound in *A Passion for Art*, and you have a sound card that

uses the Ensoniq chipset, you may need to update your sound card drivers. Do not install the Ensoniq drivers if your sound card doesn't use the Ensoniq chipset, or if sound works fine in *A Passion for Art*. If you can determine from your computer's documentation that your sound card does use the Ensoniq chipset, run the setup program in this CD-ROM's ENSONIQ sub-directory. This will install new Ensoniq drivers on your computer. You may have to reboot for these changes to take effect.

Within A Passion for Art:

Do not remove the CD-ROM disc from your computer while running *A Passion for Art*.

Some text in *A Passion for Art* contains painting titles shown in red. Click and hold the mouse button down on the red text to see the paintings.

Within the Index and Slide show sections, you may press a letter key on your keyboard to scroll to the first entry that starts with that letter.